

# Our Profile

W&K Systems, Inc. (WKS) provides a complete service offering of professional services to benefit our clients. We have organized our structure around these services in the competency areas of Strategy & Operations, Technology and People.

Services include competitive strategy, business process reengineering, performance management, enterprise application solutions, ERP implementation services, e-commerce solutions, and cloud computing.

We partner with Dell, Motorola, IBM, HP, Xerox, and Microsoft to bring you the best solutions for your IT needs compliant with industry standards. Our partners have 70+ years of combined experience in the IT field.

## Why Us?

- We offer personal attention to every client.
- We guarantee timely delivery of your project or your money back.\*
- We provide free assessment of your existing processes and recommend enhancement to the current workflow.
- We mentor your IT team to improve and maintain efficiency of your business processes.

\*Subject to contract terms and project work completed.

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**IT in sync™**

# Software

## Customized Software Development:

W&K Systems, Inc. (WKS) provides free expert business process assessment and prepares custom made software solutions to meet your needs.



## Systems Integration:

We offer a set of comprehensive system integration services geared toward minimizing your IT cost of ownership while providing seamless integration to your existing enterprise IT environment. This IT landscape spans the disparate legacy systems such as e-commerce, Supply Chain Management (SCM), Customer Relationship Management (CRM), Enterprise Resource Planning (ERP) and Business Intelligence (BI) Systems.

## Project Management:

We design and implement a well-established program and project management methodology that ensures successful solution delivery across various project performances.

## Business Intelligence:

We design systems that perform data analysis, acquisition and transformation bringing together disparate fragmented data into a single enterprise view — addressing the need to load; retrieve and archive data for your needs.

## Healthcare Solutions:

We provide solutions that help improve the quality of care and customer satisfaction, while lowering costs by implementing ePres™, eMAR™ and ePharmaBridge™.

# Data



## Backup Solutions:

We provide independent backup solutions for your data needs to ensure you always have access to another copy of your sensitive business data at any time.

## Disaster Recovery Solution:

We help setup hardware and software infrastructure, to enable your business guarantee service availability to your clients.

## Data Protection Solutions:

We address data security on a project-by-project basis, using dedicated teams. This approach helps our clients save money, as it enables the process(es) to be streamlined.

# Hardware

## Hardware Installation:

We offer professional installation services designed to provide the highest quality implementation custom tailored to your specific requirements.

## Our Capabilities include:

- Full infrastructure installation: Data Center and installation
- UPS and Backup Systems
- Microsoft Servers: Windows 2008, SQL Server, Exchange and SharePoint Server
- Office Communications Server
- Microsoft Business: Dynamics, Forefront, ERP and CRM Server
- Server Security Management Console
- Medical Office and Financial Software installation
- Client Operating Systems: Windows XP/ Vista/2007, Linux. Services include: planning, implementation, documentation and acceptance testing.
- Engineering, Furnishing and Installation (EF&I) services.

## Hardware Plans:

We offer four Standard levels of hardware and software support:

### Platinum

An on-site engineer within 2 hours in case of system failure. Service available 24x7 everyday.

### Gold

Service available 24x7 Monday through Friday.

### Silver

Service available 8:00am - 5:00pm Monday through Friday.

### Bronze

Guaranteed next day service with parts delivered at no additional cost. Preferable for experienced users.